



UNITED STATES OF AMERICA
FEDERAL TRADE COMMISSION
WASHINGTON, D.C. 20580

Caroline Haskins
MuckRock News
DEPT MR 72717, 411A Highland Ave.
Somerville, MA 02144-2516

OCT 08 2019

Re: FOIA-2019-01307

Dear Ms. Haskins:

This is in response to your request dated September 11, 2019 under the Freedom of Information Act seeking access to:

- All complaints filed with the Federal Trade Commission related to Ring
- All digital and paper correspondence between the Federal Trade Commission and the representatives from Ring,
- A copy of all Merger review documents that directly name or involve Ring.

We have located 1 responsive complaints that consumers have made to the Federal Trade Commission ("FTC"). You should know that the enclosed complaints have not necessarily been verified by the FTC. Therefore, you should make your own judgment about relying on the information provided. I am denying access to consumers' names and addresses, and any other identifying information found in the complaints. This information is exempt from release under FOIA Exemption 6, 5 U.S.C. § 552(b)(6), because individuals' right to privacy outweighs the general public's interest in seeing personal identifying information. *See The Lakin Law Firm v. FTC*, 352 F.3d 1122 (7th Cir. 2003).

As to the documents requested in the other portions of your request, our search of the FTC's records did not identify any record that would respond to your request. If you believe that you have additional information that may help locate responsive records, please submit a new FOIA request with further details.

Your request did not indicate an agreement to pay any fees associated with the processing of your request. However, the Commission's fee regulations specify that fees less than \$25 will be waived. *See* 16 C.F.R. § 4.8(b)(4). Because the fees associated with the processing of your request did not exceed \$25, we have processed your request free of charge. In the future, please provide a fee agreement to facilitate the processing of your request. You may also submit any future FOIA request through our online portal at: <https://www.ftc.gov/about-ftc/foia/make-foia-request>.

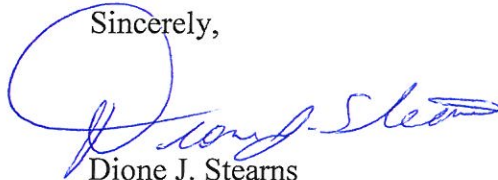
If you are not satisfied with this response to your request, you may appeal by writing to Freedom of Information Act Appeal, Office of the General Counsel, Federal Trade Commission, 600 Pennsylvania Avenue, N.W., Washington, D.C. 20580, or via email at

FOIAAppeal@ftc.gov, within 90 days of the date of this letter. Please enclose a copy of your original request and a copy of this response.

You also may seek dispute resolution services from the FTC FOIA Public Liaison Richard Gold via telephone at 202-326-3355 or via e-mail at rgold@ftc.gov; or from the Office of Government Information Services via email at ogis@nara.gov, via fax at 202-741-5769, or via mail at Office of Government Information Services (OGIS), National Archives and Records Administration, 8601 Adelphi Road, College Park, MD 20740. Please note that the FOIA Public Liaison's role relates to comments, questions or concerns that a FOIA Requester may have with or about the FOIA Response. The FOIA Public Liaison's role does not relate to taking action in matters of private controversy nor can he resolve individual complaints.

If you have any questions about the way we have handled your request or about the FOIA regulations or procedures, please contact Amber Howe at 202-326-3498.

Sincerely,



Dione J. Stearns
Assistant General Counsel